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errors common to women engaged in the arduous and difficult occupation of keeping house for hotels. If anything that I have set forth herein shall make the work of hotel housekeepers easier, more inviting, or more efficient, thereby contributing to the satisfaction of proprietors and to the comfort of patrons, I shall feel amply repaid for writing this book. About the Publisher Forgotten Books publishes hundreds of thousands of rare and classic books. Find more at

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sophisticated business. Hotel Room Service Training Manual from Hotelier Tanji is the very first book of its kind. What is Room Service in Hotel Room service or "in-room dining" is a particular type of service provided by hotel, resort or even cruise ship which offers guests to choose menu items for delivery directly to their room for consumption there, served by staff. In most cases, room service department is organized as a sub division of Food & Beverage department.

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170 Hotel Management Training Tutorials

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This historic book may have numerous typos and missing text. Purchasers can usually download a free scanned copy of the original book (without typos) from the publisher. Not indexed. Not illustrated. 1900 edition.

Excerpt: ... the laundry. A hotel laundry, well managed, is one of the most important and

profitable of all the departments connected with a hotel, not even excepting the dining room or kitchen. In fact, it would not be possible for those, employed in and having charge of those two departments to fulfill their duties without the laundry. For this reason the proprietors of seashore and mounta'n resorts find the laundry as necessary as do the proprietors and managers of hotels in dusty cities and towns; and are even more anxious to secure good help for that

department than they are for certain other parts of the house. There is as yet no proprietor or manager so independent as to be able to conduct a hotel business without a laundry of some kind, if for no other use than to do the washing and mangling for the house, in which I include the table linen, which should have first consideration of whoever has charge of the laundry. Even in hotels that cater exclusively to the wealthier or so-called "best people," there

should be no guest considered of so much importance that the table or house linen should be delayed for his accommodation. This is one reason why a head laundress or laundryman should be chosen with anxious care from among a hundred applicants, because an intelligent head man or woman having Charge of the

laundry, knows that the success of the hotel depends mostly upon how well the guests are fed and lodged and if the head of the laundry is experienced and competent neither the house nor the guests should be compelled to wait for either the house or table linen or the bundle work, because he or she will always have

enough good competent, reliable help on hand to do the work. I say always, because it doesn't do to have good help today or for a...

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